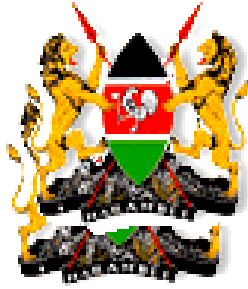


**REPUBLIC OF KENYA**



**OFFICE OF THE CONTROLLER OF BUDGET**

**P O BOX 35616 ~ 00100**

**NAIROBI**

**TENDER No: OCOB 06/2018-2019**

**PROVISION OF MEDICAL, GROUP LIFE AND WIBA  
INSURANCE COVERS**

**FEB 2019**

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**SECTION I INVITATION TO TENDER**  
**DATE 19/ 02/2019**

**TENDER REF NO: COB/06/2018-2019**

**TENDER NAME - PROVISION OF MEDICAL, GROUP LIFE & ACCIDENT/WIBA INSURANCE COVER**

- 1.1 The Office of the Controller of Budget invites sealed bids from eligible candidates for **provision of medical,group life,accident/WIBA insurance cover**
  
- 1.2 Interested eligible candidates may inspect the tender documents at the Procurement **Office, Bima House 9<sup>th</sup> floor, Harambee Avenue**, during normal working hours (8 am - 5 pm) at no cost or collect the tender document upon payment of a non-refundable fee of **(Kes.1000.00)** in cash or bankers cheque payable to Office of Controller of Budget **or download the tender document from OCOB Website (www.cob.go.ke) or Public Procurement Information Portal (tenders.go.ke)** respectively at no cost. Bidders who download the tender document from the websites **must visit the OCOB office to register the tender before the submission date or send an e-mail to www.cob.go.ke confirming participation.** This is to allow for communication in case of a clarification or an addendum to the tender
  
- 1.3 Prices quoted should be inclusive of all taxes, and levies, must be in Kenya Shillings and shall remain valid for 120 days from the closing date of the tender.
  
- 1.4 **Tenders MUST BE FILLED AND RETURNED ON-LINE THROUGH IFMIS ON OR BEFORE 8<sup>th</sup> MAR 2019 AT 10.00 AM.NO HARD COPIES WILL BE RECEIVED**
  
- 1.5 Tenders will be opened immediately on line thereafter in the presence of the Candidates or their representatives who choose to attend on 9<sup>TH</sup> floor Bima House, Procurement IFMIS Room.

- 1.6 Bidders MUST submit a serialized or paginated bid document. Bidders are also encouraged to prepare a table of content for easy of reference.
- 1.7 Tenders submitted after the closing date/time shall be rejected since the IFMIS system Will automatically close as per the above date and time
- 1.8 Prices quoted should be net inclusive of all taxes and delivery must be in Kenya Shillings and shall remain valid for **(90)** days from the closing date of the tender.
- 1.9. The Office reserves the right to accept or reject any tender.
- 2.0. For any further clarifications/tender addendum be referring to our office website **www.cob.go.ke**

**Note:** The invitation for tenders may be modified provided that such a modification does not substantially alter the format and requirements

**Dr. A.L .Lusuli (PhD)**

**For: Controller of Budget**

**SECTION II - INSTRUCTION TO TENDERERS**

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## **SECTION II - INSTRUCTIONS TO TENDERERS**

### **2.1. Eligible Tenderers**

- 2.1.1 This Invitation to tenders is open to all tenderers eligible as described in the Appendix to Instructions to Tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of commencement (hereinafter referred to as the term) specified in the tender documents.
- 2.1.2 The procuring entity's employees, committee members, board members and their relatives (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 131 of the Act.
- 2.1.3 Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.
- 2.1.4 Tenderers involved in corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

### **2.2 Cost of Tendering**

- 2.2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs regardless of the conduct or outcome of the tendering process
- 2.2.2 The price to be charged for the tender document shall not exceed Kshs.1,000/=
- 2.2.3 The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

### **2.3 Contents of Tender Document**

- 2.3.1 The tender documents comprise the documents listed below and addenda issued in accordance with clause 2.5 of instructions to tenderers.

- (i) Instructions to Tenderers
- (ii) General Conditions of Contract
- (iii) Special Conditions of Contract
- (iv) Schedule of Requirements
- (v) Details of Insurance Cover
- (vi) Form of Tender
- (vii) Price Schedules
- (viii) Contract Form
- (ix) Confidential Business Questionnaire Form
- (x) Tender security Form
- (xi) Performance security Form
- (xii) Insurance Company's Authorization Form

2.3.2 The Tenderer is expected to examine all instructions, forms, terms and specifications in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of the tender.

## **2.4 Clarification of Tender Documents**

2.4.1 A Candidate making inquiries of the tender documents may notify the Procuring entity by post, fax or by email at the procuring entity's address indicated in the Invitation for tenders. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives not later than seven (7) days prior to the deadline for the submission of the tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all candidates who have received the tender documents.

2.4.2 The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender.

2.4.3 Preference where allowed in the evaluation of tenders shall not exceed 15%

## **2.5 Amendment of Tender Documents**

2.5.1 At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a

clarification requested by a prospective tenderer, may modify the tender documents by issuing an addendum.

2.5.2 All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.

2.5.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

## **2.6 Language of Tenders**

2.6.1 The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the Procuring entity, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

## **2.7. Documents Comprising the Tender**

2.7.1 The tender prepared by the tenderer shall comprise the following components:

- (a) A Tender Form and a Price Schedule completed in accordance with paragraph 2.8, 2.9 and 2.10 below
- (b) Documentary evidence established in accordance with paragraph 2.1.2 that the tenderer is eligible to tender and is qualified to perform the contract if the tender is accepted;
- (c) Tender security furnished in accordance with paragraph 2.12 (if applicable)
- (d) Declaration Form.

## **2.8. Form of Tender**

2.8.1 The tenderer shall complete the Tender Form and the Price Schedule furnished in the tender documents, indicating the services to be provided.

## **2.9. Tender Prices**

2.9.1 The tenderer shall indicate on the form of tender and the appropriate Price Schedule the unit prices and total tender price of the services it proposes to provide under the contract. Specifically the tenderer shall indicate the rate.



2.9.2 Prices indicated on the Price Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable.

2.9.3 Prices quoted by the tenderer shall remain fixed during the Term of the contract unless otherwise agreed by the parties. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.20.5

## **2.10. Tender Currencies**

2.10.1 Prices shall be quoted in Kenya Shillings

## **2.11. Tenderers Eligibility and Qualifications**

2.11.1 Pursuant to paragraph 2.1 the tenderer shall furnish, as part of the tender, documents establishing the tenderers eligibility to tender and the qualifications to perform the contract if the tender is accepted.

2.11.2 The documentary evidence of the tenderer's qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

## **2.12. Tender Security**

2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Appendix to Instructions to Tenderers.

2.12.2 The tender security shall not exceed 2 per cent of the tender price.

2.12.3 The tender security is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7

2.12.4 The tender security shall be denominated in Kenya Shillings and shall be in the form of a Banker's cheque and valid for thirty (30) days beyond the validity of the tender.

2.12.5 Any tender not secured in accordance with paragraph 2.12.1. and 2.12.3 shall be rejected by the Procuring entity as non-responsive, pursuant to paragraph 2.20.5

2.12.6 Unsuccessful Tenderer's tender security will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of tender validity

2.12.7 The successful Tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29, and furnishing the performance security, pursuant to paragraph 2.30

2.12.8 The tender security may be forfeited:

- (a) if a tenderer withdraws the tender during the period of tender validity.
- (b) in the case of a successful tenderer, if the tenderer fails:
  - (i) to sign the contract in accordance with paragraph 2.29 or
  - (ii) to furnish performance security in accordance with paragraph 2.30.
- (c) If the tenderer rejects correction of an arithmetic error in the tender.

### **2.13. Validity of Tenders**

2.13.1 Tenders shall remain valid for 90 days after date of tender opening pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as non-responsive.

2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer granting the request will not be required nor permitted to modify its tender.

### **2.14. Format and Signing of Tenders**

2.14.1 The tenderer shall prepare an original and two copies of the tender, clearly marking each "ORIGINAL TENDER" and "COPY OF TENDER," as appropriate. In the event of any discrepancy between them, the original shall govern.

2.14.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for un-amended printed literature, shall be initialed by the person or persons signing the tender.

2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

## **2.15 Sealing and Marking of Tenders**

**2.15.1** The tenderer shall seal the original and the copies of the tender in separate envelopes, duly marking the envelopes as “**ORIGINAL TENDER**” and “**COPY OF TENDER**”. The envelopes shall then be sealed in an outer envelope.**RETURN ON-LINE THROUGH IFMIS SUPPLIERS PORTAL**

**2.15.2** The inner and outer envelopes shall:**N/A**

- (a) be addressed to the Procuring entity at the address given in the Invitation to Tender.
- (b) bear tender number and name in the invitation to tender and the words, “**DO NOT OPEN BEFORE .N/A**”

2.15.3 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared “late”.

2.15.4 If the outer envelope is not sealed and marked as required by paragraph 2.15.2, the Procuring entity will assume no responsibility for the tender’s misplacement or premature opening.

## **2.16. Deadline for Submission of Tenders**

- (c) Tenders must be received by the Procuring entity at the address specified under paragraph 2.15.2 not later than **8/3/ 2019 AT 10.00HRS.**

2.16.1 The Procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 2.5.3 in which case all rights and obligations of the Procuring entity and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.

2.16.2 Bulky tenders which will not fit the tender box shall be received by the procuring entity as provided for in the appendix.

## **2.17. Modification and Withdrawal of Tenders**

- 2.17.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by the Procuring entity prior to the deadline prescribed for submission of tenders.
- 2.17.2 The tenderer's modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of paragraph 2.15. a withdrawal notice may also be sent by fax or email but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.
- 2.17.3 No tender may be modified after the deadline for submission of tenders.
- 2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.12.7.

## **2.18. Opening of Tenders**

- 2.18.1 The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend, **8 /3/ 2019AT 10.00HRS.** and in the location specified in the invitation for tenders. The tenderers' representatives who are present shall sign a register evidencing their attendance.
- 2.18.2 The tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring entity, at its discretion, may consider appropriate, will be announced at the opening.
- 2.18.3 The Procuring entity will prepare minutes of the tender opening, which will be submitted to tenderers that signed the tender opening register and will have made a request.

## **2.19 Clarification of Tenders**

- 2.19.1 To assist in the examination, evaluation and comparison of tenders the Procuring entity may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.

2.19.2 Any effort by the tenderer to influence the Procuring entity in the Procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

## **2.20 Preliminary Examination and Responsiveness**

2.20.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.

2.20.2 Arithmetic errors will be rectified on the following basis. If there is a discrepancy between the unit price (rate) and the total price that is obtained by multiplying the unit price (rate) and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security forfeited. If there is a discrepancy between words and figures, the amount in words will prevail

2.20.3 The Procuring entity may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation provided such waiver does not prejudice or affect the relative ranking of any tenderer.

2.20.4 Prior to the detailed evaluation, pursuant to paragraph 2.20, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations. The Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.

2.20.5 If a tender is not substantially responsive, it will be rejected by the procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

## **2.21. Conversion to single currency**

2.21.1 Where other currencies are used, the Procuring entity will convert those currencies to Kenya Shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

## **2.22. Evaluation and Comparison of Tenders**

2.22.1 The Procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20

2.22.2 The Procuring entity's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in paragraph 2.22.3.

- a) Operational plan proposed in the tender;
- b) Deviations in payment schedule from that specified in the Special Conditions of Contract

2.22.3 Pursuant to paragraph 2.22.2. the following evaluation methods will be applied.

### **(a) Operational Plan**

- (i) The Procuring entity requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenderers offering to perform longer than the procuring entity have required delivery time will be treated as non-responsive and rejected.

### **(b) Deviation in payment schedule**

- (i) Tenderers shall state their tender price for the payment on the schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.

2.22.4 The tender evaluation committee shall evaluate the tender within 30 days from the date of opening the tender.

### **2.23. Contacting the Procuring entity**

2.23.1 Subject to paragraph 2.19 no tenderer shall contact the Procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.

2.23.2 Any effort by a tenderer to influence the Procuring entity in its decisions on tender evaluation, tender comparison, or contract award may result in the rejection of the Tenderers' tender.

### **2.24 Post-qualification**

2.24.1 The Procuring entity will verify and determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.

2.24.2 The determination will take into account the tenderer financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.11.2, as well as such other information as the Procuring entity deems necessary and appropriate

2.24.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

### **2.25 Award Criteria**

2.25.1 Subject to paragraph 2.29 the Procuring entity will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.

2.25.2 To qualify for contract awards, the tenderer shall have the following:-

- (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
- (b) Legal capacity to enter into a contract for procurement

- (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.
- (d) Shall not be debarred from participating in public procurement.

## **2.26. Procuring entity's Right to accept or Reject any or all Tenders**

- 2.26.1 The Procuring entity reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the Procuring entity's action. If the Procuring entity determines that non of the tenders is responsive, the Procuring entity shall notify each tenderer who submitted a tender.
- 2.26.2 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.
- 2.26.3 A tenderer who gives false information in the tender document about his qualifications or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

## **2.27 Notification of Award**

- 2.27.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.
- 2.27.2 The notification of award will signify the formation of the contract subject to the signing of the contract between the tenderer and the procuring entity pursuant to clause 2.9. Simultaneously the other tenderers shall be notified that their tenders were not successful.
- 2.27.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 2.29 the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

## **2.28 Signing of Contract**

- 2.28.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will simultaneously inform the other tenderers that their tenders have not been successful.



2.28.2 Within fourteen (14) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.

2.28.3 The contract will be definitive upon its signature by the two parties.

2.28.4 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

### **2.29 Performance Security**

2.29.1 The successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in a form acceptable to the Procuring entity.

2.29.2 Failure by the successful tenderer to comply with the requirement of paragraph 2.29 or paragraph 2.30.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated tender or call for new tenders.

### **2.30 Corrupt or Fraudulent Practices**

2.30.1 The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.

2.30.2 The Procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question

2.30.3 Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public Procurement in Kenya.

# **Appendix to Instructions to Tenderers**

## **Notes on the Appendix to the Instruction to Tenderers**

1. The Appendix to instructions to tenderers is intended to assist the procuring entity in providing specific information in relation to corresponding clause in the instructions to Tenderers included in Section II and has to be prepared for each specific procurement.
2. The procuring entity should specify in the appendix information and requirements specific to the circumstances of the procuring entity, the procuring of the procurement, and the tender evaluation criteria that will apply to the tenders.
3. In preparing the Appendix the following aspects should be taken into consideration;
  - (a) The information that specifies and complements provisions of Section II to be incorporated.
  - (b) Amendments and/or supplements if any, to provisions of Section II as necessitated by the circumstances of the specific procurement to be also incorporated.
4. Section II should remain unchanged and can only be amended through the Appendix to instructions to tenders.
5. Any clause to be included in the appendix to instructions to tenderers must be consistent with the applicable public procurement law and regulations.

## Appendix to instructions to Tenderers

The following information for the procurement of insurance services shall complement, supplement, or amend, the provisions on the instructions to tenderers. Wherever there is a conflict between the provisions of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

<b>Instruction to tenderers reference</b>	<b><i>Particulars of Appendix to instructions to tenderers</i></b>
2.1	<b><i>Insurance Underwriters Only</i></b>
2.15.2 (b)	<b><i>As indicated in the instruction to tenderers and tender notice</i></b>
2.16.1	<b><i>As 2.15.2 (b) above</i></b>
2.18.1	<b><i>As 2.16</i></b>
2.12.4	<b>Ksh.350, 000.00 in the prescribed form from a reputable bank.</b>

## SECTION III - GENERAL CONDITIONS OF CONTRACT

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## **SECTION III GENERAL CONDITIONS OF CONTRACT**

### **3.1. Definitions**

3.1.1 In this Contract, the following terms shall be interpreted as indicated:

- (a) “The Contract” means the agreement entered into between the Procuring entity and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- (b) “The Contract Price” means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations
- (c) “The Services” means services to be provided by the tenderer including any documents, which the tenderer is required to provide to the Procuring entity under the Contract.
- (d) “The Procuring entity” means the organization procuring the services under this Contract
- (e) “The Contractor” means the organization or firm providing the services under this Contract.
- (f) “GCC” means the General Conditions of Contract contained in this section.
- (g) “SCC” means the Special Conditions of Contract
- (h) “Day” means calendar day

### **3.2. Application**

3.2.1 These General Conditions shall apply to the extent that they are not superceded by provisions of any other part of the contract

### **3.3. Standards**

3.3.1 The services provided under this Contract shall conform to the standards mentioned in the schedule of requirements.

### **3.4. Use of Contract Documents and Information**

3.4.1 The Contractor shall not, without the Procuring entity's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Procuring entity in connection therewith, to any person other than a person employed by the contractor in the performance of the Contract.

3.4.2 The Contractor shall not, without the Procuring entity's prior written consent, make use of any document or information enumerated in paragraph 2.4.1 above.

3.4.3 Any document, other than the Contract itself, enumerated in paragraph 2.4.1 shall remain the property of the Procuring entity and shall be returned (all copies) to the Procuring entity on completion of the contract's or performance under the Contract if so required by the Procuring entity.

### **3.5. Patent Rights**

3.5.1 The Contractor shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the services under the contract or any part thereof.

### **3.6 Performance Security**

3.6.1 Within twenty eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security where applicable in the amount specified in SCC

3.6.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete their obligations under the Contract.

3.6.3 The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of a banker's cheque

3.6.4 The performance security will be discharged by the Procuring entity and returned to the Candidate not later than thirty (30) days following the date

of completion of the Contractor's performance of obligations under the Contract, including any warranty obligations, under the Contract.

### **3.7. Delivery of services and Documents**

3.7.1 Delivery of the services shall be made by the Contractor in accordance with the terms specified by the procuring entity in the schedule of requirements and the special conditions of contract

### **3.8. Payment**

3.8.1. The method and conditions of payment to be made to the contractor under this Contract shall be specified in SCC

3.8.2. Payment shall be made promptly by the Procuring entity, but in no case later than sixty (60) days after submission of an invoice or claim by the contractor

### **3.9. Prices**

3.9.1 Prices charges by the contractor for Services performed under the Contract shall not, with the exception of any price adjustments authorized in SCC vary from the prices quoted by the tenderer in its tender or in the procuring entity's request for tender validity extension the case may be. No variation in or modification to the terms of the contract shall be made except by written amendments signed by the parties.

3.9.2 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)

3.9.3 Where contract price variation is allowed the variation shall not exceed 10% of the original contract price

3.9.4 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

### **3.10. Assignment**

3.10.1 The Contractor shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Procuring entity's prior written consent.

### **3.11. Termination for Default**

3.11.1 The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Contractor terminate this Contract in whole or in part:

- (a) if the Contractor fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity.
- (b) If the Contractor fails to perform any other obligation(s) under the Contract
- (c) If the Contract in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the contract

3.11.2 In the event the Procuring entity terminates the contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those un-delivered and the Contractor shall be liable to the Procuring entity for any excess costs for such similar services. However the contractor shall continue performance of the contract to extent not terminated.

### **3.12. Termination for Insolvency**

3.12.1 The Procuring entity may at any time terminate the contract by giving written notice to the Contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

### **3.13. Termination for Convenience**

3.13.1 The Procuring entity by written notice sent to the contractor may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entity's convenience, the extent to which performance of the contract by the contractor is terminated and the date on which such termination becomes effective.



3.13.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor an agreed amount for partially completed services.

### **3.14 Resolution of Disputes**

3.14.1 The procuring entity and the contractor shall make every effort to resolve amicably by direct informal negotiations any disagreement or disputes arising between them under or in connection with the contract

3.14.2 If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

### **3.15. Governing Language**

3.15.1. The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in the same language.

### **3.16. Applicable Law**

3.16.1 The contract shall be interpreted in accordance with the laws of Kenya unless otherwise expressly specified in the SCC.

### **3.17 Force Majeure**

3.17.1 The Contractor shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

### **3.18 Notices**

3.18.1 Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by Fax or Email and confirmed in writing to the other party's address specified in the SCC.

3.18.2 A notice shall be effective when delivered or on the notices effective date, whichever is later.

## **SECTION IV - SPECIAL CONDITIONS OF CONTRACT**

### **Notes on Special Conditions of Contract**

1. The clauses in this section are intended to assist the procuring entity in providing contract-specific information in relation to corresponding clauses in the General Conditions of Contract
2. The Provisions of Section IV complement the General Conditions of Contract included in Section III, specifying contractual requirements linked to the special circumstances of the procuring entity and the insurance cover required. In preparing Section IV, the following aspects should be taken into consideration.
  - a. Information that complements provisions of Section III must be incorporated; and
  - b. Amendments and/or supplements to provisions of Section III, as necessitated by the circumstances of the specific insurance cover required must also be incorporated.
3. Where there is a conflict between the provisions of the special conditions of contract and the provisions of the general conditions of contract, the provisions of the special conditions of contract shall prevail over the provisions of the general conditions of contract.
4. Any clause to be included in this section must be consistent with the applicable public procurement law and regulations.

## SECTION IV – SPECIAL CONDITIONS OF CONTRACT

### 4.1. CONDITIONS TO BE MET BY THE INSURANCE COMPANY THAT WILL FORM PART OF THE EVALUATION AND AWARD CRITERIA

The tenderers are required to provide the following information:

- 4.1.1 Must be registered with the **Insurance Regulatory Authority as an ‘INSURANCE UNDERWRITER’** for the current year and a copy of the current license must be submitted as evidence.
- 4.1.2 Must have done Annual Gross premiums in previous year (2017) of at least **Kshs.800m** in medical insurance business.
- 4.1.3 Must have a paid up capital of at least **Kshs. 600 million**
- 4.1.4 Must give evidence of experience in provision of similar services and magnitude in the last 3(three) years of at least 10 (ten) reputable clients and the total clients premiums. Details of services underway or contractually committed, and names and addresses of clients/References who may be contacted for further information on those contracts should also be provided.
- 4.1.5 Must provide a list and evidence of seven (5) clients with premiums of **Ksh.80 million** and above
- 4.1.6 Must provide proof of credit worthiness from the firm’s bankers
- 4.1.7 Must provide evidence of ‘Re – Insurance’ arrangements of medical insurance business
- 4.1.8 Must provide proof of prompt claims settlement
- 4.1.9 **Must submit** evidence on financial standing such as profit and loss statements and audited accounts for the past 3years(**2015,2016 and 2017**) signed by the auditor(s) who are approved by Institute of Public Accountants of Kenya(ICPAK) for determining solvency and liquidity of the Insurance Company.

4.1.10 Must provide qualifications and experience in insurance matters of at least 3 (three) key members of staff who will manage the OCOB scheme.

4.1.11 Must submit copies of the following documents (**Mandatory**):-

1	Registration Certificate/Letter of Incorporation
2	VAT certificate
3	PIN
4	Valid Tax Compliance Certificate
5	Audited Financial Account(2015,2016 and 2017)
6	Signed Form of Tender
7	Tender Security of Ksh.300,000
8	Completed confidential Business Questionnaire
9	Underwriting registration certificate by IRA
10	Professional /Trade membership-AKI
11	Debarment Declaration
12	Declaration from corrupt activities
13	Certificate Association of Kenya Insurers (AKI
14	CR12 for Limited Company
15	Business Permit

4.1.12 Must provide information regarding litigation in which the insurance Company is in, the parties concerned and the disputed amount.

4.1.13 Must provide evidence/recommendations from the listed major hospitals served.

4.1.14 Must provide exclusions and any limitations to the cover.

4.1.15 Must provide extent of coverage considering remote areas with limited big hospitals.

4.1.16 Must provide a list of medical specialists in its panel of consultants. A statement that a consultant/medical specialist not currently in the tenderers panel may be included in the list if needed is also required.

4.1.17 Must state willingness to accommodate hospitals recommended by the client

4.1.18 Must confirm sensitization of staff on the usage of cover

4.2 Special Conditions of Contract as relates to the General Conditions of Contract

<b>Reference of general conditions of contract</b>	<b>Special condition of contract</b>
3.6 Performance security	<b>The successful bidder will furnish the procuring entity with a performance security equivalent to 8% of the bid price within 7 days from the date of notification of a ward.</b>
3.7.1 Delivery of Services	<b>As specified in the General Conditions of contract and TORs</b>
3.7.2 Duration of Cover	<b>Two year contract but renewable in the second year.</b>
3.7.3 Renewal of Cover	<b>The OCOB shall have the discretion to renew the cover subject to satisfactory performance by the service provider (Underwriter) upto three years.</b>
3.7.4 Payment	<b>Within 30 Days after submission of an invoice for the cover.</b>
3.7.8 Applicable law	<b>Kenyan Law</b>
3.7.9 Notices	<b>The Office of the Controller of Budget, Bima House, P.o Box 35616-00100 NAIROBI</b>

## **SECTION V - SCHEDULE OF REQUIREMENTS**

### **Notes for preparing Schedule of Requirements**

1. The Schedule of Requirements shall be included in the tender documents by the procuring entity and shall cover, at the minimum, a description of the insurance cover to be provided and full particulars of the same. For this particular tender, schedule of requirements refers to the insurance cover to OCoB employees and their dependants as detailed in the Terms of Reference and Price Schedule. Tenderers are required to clearly indicate the price of the item category tendered for viz: Medical Inpatient, Medical Outpatient Fund Managed, Group Life and Group Personal Accident/WIBA. However, contract of Medical Inpatient and Medical Outpatient Fund Managed will be awarded to one contactor.
2. The objective of the schedule of requirements is to provide sufficient information to enable tenderers to prepare their tenders comprehensively, efficiently and accurately. In particular the price schedule for which a form is provided in Section VI must be carefully completed. Tenderers must quote the rate per member, spouse, dependants and the total premium/fund management fee.
3. In addition, the schedule of requirements together with the price schedule should serve as a basis in the event of services variation at the time of award of contract pursuant to instruction to tenderers paragraph 2.26

## TERMS OF REFERENCE FOR OCOB MEDICAL COVER

The office of Controller of Budget intends to procure medical cover for its entire staff and their dependants. The policy will indemnify any loss in medical expenses incurred by the insured in the course of illness and/or accidental hospitalization.

<b>Period of Cover</b>	2 years from commencement of the Contract, but renewable for the second year subject to satisfactory performance from the service provider (Underwriter)
<b>Renewal of Cover</b>	The second year at the discretion of OCOB subject to satisfactory performance by the service provider (underwriter) after expiry of first year
<b>Time of cover</b>	365 days
<b>No. of employees</b>	120 pax <ul style="list-style-type: none"> <li>• No. of spouse ~ 1 spouse per employee</li> <li>• No. of children ~ 4 per employee</li> </ul>
<b>Scope of cover</b>	Cover to employees and their dependants. (Subject to the list provided by the OCOB)
<b>Maximum annual Cover per family</b>	
<b>Inpatient</b> COB Level 1 COB Level 2 COB Level 3 COB Level 4-5 COB Level 6-10	Ksh. 10,000,000 Ksh. 3,000,000 – Private Rooms Ksh. 2,000,000 -Private Rooms Kshs 1,500,000 –Private Rooms Ksh. 1,000,000 –Standard Rooms
<b>Outpatient</b> COB Level 1 COB Level 2-3 COB Level 4-5 COB level 6-10	Ksh. 300,000 Ksh. 250,000 Ksh. 200,000 Ksh. 150,000
<b>Maternity</b>  COB Level 1  COB Level 2 -10	Kshs 150,000 Kshs.100,000 which includes <ul style="list-style-type: none"> <li>• All births and premature delivery</li> </ul>

	<ul style="list-style-type: none"> <li>• Caeserean procedure</li> </ul>
Group Excess of loss	Cover upto Ksh.500,000 per member

## SALIENT FEATURES

Eligibility Age	Children and all births including premature delivery	From birth upto 22 years; (23 – 25 years – subject to proof of full time learning and or that the child is living with disability Note: No grand children
	Employee and Spouse	Up to 60 years
Waiting Period	Existing members	None
	New employees and dependants (spouse and own children)	None
Cover Outside Kenya	On annual leave holiday	Six weeks
	On official work	Six weeks

### A. IN-PATIENT In-Patient Benefits

- (i) Admission in a NHIF accredited Hospital;
- (ii) Accommodation for parent/guardian accompanying a child below 7 years;
- (iii) Doctors, surgeons and specialist fees;
- (iv) Laboratory investigations, X-rays, Ultrasound, ECG, MRI Scans, computerized tomography, pathology;
- (v) Psychiatric cases are covered upto a sub-limit of Kshs.150, 000 per family per annum;
- (vi) Funeral expenses cover of Kshs.100, 000 subject to overall cover limit;
- (vii) Emergency Road & Air evacuation subject to overall cover limit;
- (viii) Prescribed medicines, dressings, surgical appliances and nursing procedures;
- (ix) Theatre including surgeon's fees and anesthetists fees;



- (x) Intensive Care Unit (ICU)/High Dependency Unit (HDU);
- (xi) Radiotherapy, Chemotherapy, Physiotherapy;
- (xii) Day Care Surgery;
- (xiii) Post hospitalization visits/follow ups within 3 weeks after discharge or up to Kshs.20,000/= whichever comes first.
- (xiv) Maternity cover up to Kshs.150,000 for OCOB Level 1 and Kshs.100,000 for other levels for all births including premature delivery and caesarean
  
- (xv) Dental Cover Limit per member in the family
 

Dental cover as a result of illness	-COB level 1	Kshs.75,000.00
	- COB level 2-4	Kshs.50,000.00
	- COB level 5	Kshs.35,000.00
	- COB level 6-10	Kshs.20,000.00
  
- (xvi) Optical cover as a result of illness -COB level 1      Kshs.75,000.00
 

Per family member	-COB level 2-4	Kshs.50,000.00
	-COB level 5	Kshs.35,000.00
	- COB level 6-10	Kshs.25,000.00
  
- (xvii) Room for other officers and dependants as above except for COB level 1
- (xviii) Ensuit Bed limit for Level 1 **Ksh.98, 000/=**.

**IN-PATIENT MANAGEMENT**

- (i) Each employee and their dependants will be issued with a membership card for identification by the insurance company;
- (ii) Services will be offered on presentation of the employee's membership card;
- (iii) Contributors of NHIF will be required to produce their NHIF cards prior to discharge for purposes of NHIF rebate computation;
- (iv) All in-patient bills will be sent directly to the Service provider for payment;
- (v) Patients will not be required to pay cash for treatment. In case of cash payments to hospitals which are not in the contractor's panel, patients will be reimbursed by the Service Provider.

**B. OUT – PATIENT BEBENEFITS**

- (i) Consultation with a Medical Practitioner;
- (ii) Consultation with a specialist upon referral by a Medical Practitioner;
- (iii) Laboratory investigations and X-rays;

- (iv) Prescription medicines;
- (v) Out-Patient procedures eg. Dressing;
- (vi) Dental cover of upto
  - COB level 1 Kshs.75, 000.00
  - COB level 2-4 Kshs.50, 000.00
  - COB level 5 Kshs. 35,000.00
  - COB level 6-10 Ksh1.20, 000.00
  
- (vii) Optical cover of upto –COB level 1 Kshs.75, 000.00
  - COB level 2-4 Kshs.50,000.00
  - COB level 5 Kshs.35,000.00
  - COB level 6 Kshs.20,000.00
  
- (viii) Prescribed physiotherapy
- (ix) Pre-natal/ante-natal – post natal care to six weeks post delivery
- (x) Routine immunization/KEPI
- (xi) Chronic & recurring conditions
- (xii) Counseling services

**OUT – PATIENT MANAGEMENT**

- (i) Each employee and their dependants will be issued with a membership card for identification by the insurance company;
- (ii) OCoB and the Service Provider will agree on a list of out-patient provider outlets/NHIF accredited hospitals;
- (iii) Members will be seen at any of the appointed out-patient provider outlets upon presentation of identification;
- (iv) Members will be allowed to access out-patient services from in-patient service providers’ ie. Hospitals;
- (v) All out-patient bills will be sent directly to the Service Provider for payment;
- (vi) Patients will not be required to pay cash for treatment. Incase of cash payments made to hospitals not in the contractor’s panel, patients will be reimbursed by the Service Provider.

## TERMS OF REFERENCE FOR GROUP LIFE INSURANCE COVER

The office of the Controller of Budget intends to procure a Group Life Insurance Cover for its employees. The policy will indemnify demise of an employee as a result of any cause of death.

Population:	The cover will be for <b>120</b> employees of OCOB.
Benefit Payable:	During the period of cover, existing employees of OCOB and also for any new employee, the benefit will be based on three (3) Times Annual basic salary.
Beneficiary Nomination:	Each member of OCOB staff will nominate one or more beneficiaries. The benefit must be payable through OCOB within two weeks on submission of the original death certificate.
Duration:	The scheme will run for a period of one year effective from the date of contract agreement. The member's cover will cease immediately she/he leaves the service of OCOB. It will also cease if OCOB fails to renew the cover after one year
Last Expense:	An inbuilt last expense rider of Kshs.100, 000/= shall be included alongside Group Life Cover. The last expense amount policy shall be paid within 48 hours of notification of demise of a covered member.
Monthly Basic	The monthly basic salary for OCOB Members of staff will be <b>Kshs 15,623,281</b> as at 31 <sup>st</sup> June, 2019

## **TERMS OF REFERENCE FOR GROUP PERSONAL ACCIDENT COVER AND WORK INJURY BENEFITS ACT.**

The office of the Controller of Budget intends to procure a Group Personal Accident Cover as well as the Work Injury Benefit cover for its employees. The policy will indemnify an employee as a result of any accident both at place and outside place of work as below.

**Population:** The cover will be for 120 employees of OCOB.

### **WIBA**

**Death** Benefits payable upto 8yrs

**Permanent Total Disability** Benefits payable upto 8yrs

**Temporary Total Disability** Actual weekly earnings upto a maximum of 104 weeks

### **GROUP PERSONAL ACCIDENT**

**Benefits:** Three (3) times officer's basic salary

**Duration:** The scheme will run for a period of one year effective from the date of contract agreement. The member's cover will cease immediately she/he leaves the service of OCOB. It will also cease if OCOB fails to renew the cover after one year

**Monthly Basic** The monthly basic salary for OCOB employees will be Kshs. **15,623,281** as at 31<sup>st</sup> June, 2019

## SECTION VI - STANDARD FORMS

### Notes on the standard Forms

1. **Form of TENDER** ~ The form of Tender must be completed by the tenderer and submitted with the tender documents. It must also be duly signed by duly authorized representative(s) of the tenderer.
2. **Price Schedule Form** ~ The price schedule form must similarly be completed and submitted with the tender.
3. **Contract Form** ~ The contract form shall not be completed by the tenderer at the time of submitting the tender. The contract form shall be completed after contract award and should incorporate the accepted contract price.
4. **Confidential Business Questionnaire Form** ~ This form must be completed by the tenderer and submitted with the tender documents.
5. **Tender Security Form** ~ When required by the tender document the tenderer shall provide the tender security either in the form included hereinafter.
6. **Performance security Form** ~ The performance security form should not be completed by the tenderer at the time of tender preparation. Only the successful tenderer will be required to provide performance security in the form provided herein or in another form acceptable to the procuring entity.

## Form of Tender

To:

Date

Name and address of procuring entity

\_\_\_\_\_  
Tender No.  
Tender Name

Gentlemen and/or Ladies:-

1. Having examined the Tender documents including Addenda No. (Insert numbers) ..... the receipt of which is hereby duly acknowledged, we the undersigned, offer to provide Insurance Services under this tender in conformity with the said Tender document for the sum of .....  
.....[Total Tender amount in words and figures]
2. or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Tender.
3. We undertake, if our Tender is accepted, to provide the Insurance Cover Services in accordance with the conditions of the tender.
4. We agree to abide by this Tender for a period of .....[number] days from the date fixed for Tender opening of the Instructions to Tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
5. This Tender, together with your written acceptance thereof and your notification of award, shall constitute a Contract between us subject to the signing of the contract by both parties.
6. We understand that you are not bound to accept the lowest or any tender you may receive.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 2

\_\_\_\_\_  
[Signature]

\_\_\_\_\_  
[In the capacity of]

Duly authorized to sign tender for and on behalf of \_\_\_\_\_

# Price Schedule Form

RATES					
S/NO	ITEM DESCRIPTION	MEMBER (Kshs)	SPOUSE (Kshs)	DEPENDANTS (Kshs)	TOTAL PREMIUM (Kshs)
1.	Medical In-Patient				
2.	Medical Out- Patient				
3.	Group Life				
4.	Group Personal Accident/WBA				
5	Group excess of loss				

**NOTE:** The client will apply quoted rates whenever a new employee joins the office of the Controller of Budget or when member's limits are revised.

# Contract Form

THIS AGREEMENT made the \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_ between [name of Procurement entity] of [country of Procurement entity] (hereinafter called “the Procuring entity”) of the one part and [name of tenderer] of [city and country of tenderer] (hereinafter called “the tenderer”) of the other part:

WHEREAS the Procuring entity invited tenders for the medical/group life insurance cover and has accepted a tender by the tenderer for the provision of the services in the sum of \_\_\_\_\_ [contract price in words in figures] (hereinafter called “the Contract Price”).

NOW THIS AGREEMENT WITNESSTH AS FOLLOWS:-

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz:
  - a) the Tender Form and the Price Schedule submitted by the tenderer;
  - b) the Schedule of Requirements
  - c) the Details of cover
  - d) the General Conditions of Contract
  - e) the Special Conditions of Contract; and
  - f) the Procuring entity’s Notification of Award
3. In consideration of the payments to be made by the Procuring entity to the tenderer as hereinafter mentioned, the tenderer hereby covenants with the Procuring entity to provide medical/group life insurance cover and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. The Procuring entity hereby covenants to pay the tenderer in consideration of the provision of the services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written

Signed, sealed, delivered by \_\_\_\_\_ the \_\_\_\_\_ (for the Procuring entity)

Signed, sealed, delivered by \_\_\_\_\_ the \_\_\_\_\_ (for the tenderer) in the presence of \_\_\_\_\_



# CONFIDENTIAL BUSINESS QUESTIONNAIRE

You are requested to give the particulars indicated in Part 1 and either Part 2(a), 2(b), or 2(c) Which ever applies to your type of business

You are advised that it is a serious offence to give false information on this Form.

Part \_\_\_\_\_ General:

Business Name .....  
 Location of business premises .....  
 Plot No. .... Street/Road .....  
 Postal Address ..... Tel. No. ....Fax ..... Email .....  
 Nature of business .....  
 Registration Certificate No. ....

Maximum value of business which you can handle at any one time Kshs. ....  
 Name of your bankers ..... Branch .....

Part 2(a) – Sole Proprietor:

Your name in full ..... Age .....  
 Nationality ..... Country of origin .....  
 Citizenship details.....

Party 2(b) – Partnership

Give details of partners as follows

	Name	Nationality	Citizenship Details	Shares
1.	.....	.....	.....	.....
2.	.....	.....	.....	.....
3.	.....	.....	.....	.....
4.	.....	.....	.....	.....
5.	.....	.....	.....	.....

Part 2(c) – Registered Company:

Private or public .....  
 State the nominal and issued capital of the company –  
 Nominal Kshs.. .....  
 Issued Kshs.....

Give details of all directors as follows

	Name	Nationality	Citizenship Details	Shares
1.	.....	.....	.....	.....
2.	.....	.....	.....	.....
3.	.....	.....	.....	.....
4.	.....	.....	.....	.....
5.	.....	.....	.....	.....

Date..... Signature of Tenderer .....

If a citizen, indicate under “Citizenship Details” whether by Birth, Naturalization or Registration

## TENDER SECURITY FORM

Whereas [*name of Bidder*] (hereinafter called <the tenderer> has submitted its bid dated [*date of submission of bid*] for the provision of insurance services (hereinafter called <the tender>

KNOW ALL PEOPLE by these presents that WE [*name of bank*] of [*name of country*], having our registered office at [*name of procuring entity*] (hereinafter called <the procuring entity> in the sum of [*state the amount*] for which payment well and truly to be made to the said procuring entity, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this \_\_\_\_\_ day of \_\_\_\_\_  
\_\_\_\_\_ 20 \_\_\_\_\_

THE CONDITIONS of this obligation are:-

1. If the tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Form; or
2. If the tenderer, having been notified of the acceptance of its tender by the procuring entity during the period of tender validity
  - (a) fails or refuses to execute the Contract Form, if required; or
  - (b) fails or refuses to furnish the performance security, in accordance with the Instructions to Tenderers.

We undertake to pay to the procuring entity up to the above amount upon receipt of its first written demand, without the procuring entity having to substantiate its demand, provided that in its demand the procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the conditions, specifying the occurred condition(s)

This tender guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above stated date.

[Authorized Signatories and official stamp of the Bank]

*(Amend accordingly if provided by Insurance Company)*

**PERFORMANCE SECURITY FORM**

To: .....  
[Name of procuring entity]

WHEREAS ..... [name of tenderer]  
(Hereinafter called “the tenderer”) has undertaken, in pursuance of Contract  
No. \_\_\_\_\_ [reference number of the contract] dated \_\_\_\_\_  
20 \_\_\_\_\_ to supply .....  
[description of insurance services] (Hereinafter called “the Contract”)

AND WHEREAS it has been stipulated by you in the said Contract that the  
tenderer shall furnish you with a bank guarantee by a reputable bank for a  
sum specified therein as security for compliance with the Tenderer’s  
performance obligations in accordance with the Contract

AND WHEREAS we have agreed to give the tenderer a guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to  
you, on behalf of the tenderer, up to a total of .....  
[amount of the guarantee in words and figures], and we undertake to pay  
you, upon your first written demand declaring the tenderer to be in default  
under the Contract and without cavil or argument, any sum of money within  
the limits of ..... [Amount of  
guarantee] as aforesaid, without your needing to prove or to show grounds  
or reasons for your demand or the sum specified therein.

This guarantee is valid until the \_\_\_\_\_ day of \_\_\_\_\_  
20 \_\_\_\_

Signature and seal of the Guarantors

\_\_\_\_\_  
[Name of bank]

\_\_\_\_\_  
[Address]

\_\_\_\_\_  
[Date]

## LETTER OF NOTIFICATION OF AWARD

Address of Procuring Entity

\_\_\_\_\_  
\_\_\_\_\_

To: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

RE: Tender No. \_\_\_\_\_

Tender Name \_\_\_\_\_

This is to notify that the contract/s stated below under the above mentioned tender have been awarded to you.

\_\_\_\_\_  
\_\_\_\_\_

1. Please acknowledge receipt of this letter of notification signifying your acceptance.
2. The contract/contracts shall be signed by the parties within 30 days of the date of this letter but not earlier than 14 days from the date of the letter.
3. You may contact the officer(s) whose particulars appear below on the subject matter of this letter of notification of award.

## EVALUATION CRITERIA:

The technical proposal will carry a weight of 80% while the financial weight will carry 20%. Only those who meet the Mandatory requirements will be evaluated further. The bids will be evaluated using the criteria set as below:

### MANDATORY REQUIREMENTS

	CITERION	YES/NO
1	Registration Certificate/Letter of Incorporation	
2	VAT certificate	
3	PIN	
4	Valid Tax Compliance Certificate	
5	Audited Financial Account(2015,2016 and 2017)	
6	Signed Form of Tender	
7	Tender Security of Ksh.300,000	
8	Completed confidential Business Questionnaire	
9	Underwriting registration certificate by IRA	
10	Professional /Trade membership-AKI	
11	Debarment Declaration	
12	Declaration from corrupt activities	
13	Certificate Association of Kenya Insurers (AKI	
14	CR12 for Limited Company	
15	Business Permit	

### TECHNICAL CAPABILITY

	CITERION	POINTS
1	Annual Gross premiums (medical insurance business) of Ksh800m and above.(attach evidence)	5
2	Paid up capital of Ksh.600M	6
3	Evidence of 5clients each with premiums of Ksh.70m and above	15
4	List of Panel of Medical Consultants/specialists(attach Evidence)	5
5	Evidence of qualifications /experience of at least 3key medical specialists	6
6	Relevant experience in provision of medical insurance services	5

7	Evidence of re-insurance arrangements	2
8	Recommendation letter from at least 7 clients. This should be for currently running schemes	6
	<b>Total score</b>	<b>50</b>

## OPERATIONAL CAPABILITY

	CITERION	POINTS
1	PANEL OF MEDICAL SPECIALISTS COMPRISING ATLEAST: i) 5 physicians ii) 5 Gynaecologists/Obstetrician iii) 5 Dentists iv) 5 Ophthalmologist v) 5 Paeditricians	10
2	i) Other specialists not stated 1 above ii) indication of inclusion of other specialists not in the panel on request	4
3	Evidence of Qualifications and experience in related insurance service of at least 3 key staff i) Medical Doctor /Manager (minimum-post graduate degree and at least 3 years experience) ii) Account/Relationship/Customer service Manager (Degree and at least 3 years experience) iii) Finance Manager (Degree and CPA(K) or ACCA or equivalent and 3 years experience)	6
4	List of hospitals to be assessed by OCOB staff i) At least 5 major hospitals in Nairobi ii) At least 70 hospitals in the counties iii) At least two overseas hospitals	5
5	Enhancements/Additional benefits	10
6	Recommendation letter from at least 7 major hospitals	5
	<b>Total score</b>	<b>40</b>

### **FINANCIAL CAPABILITY**

	<b>CITERION</b>	<b>POINTS</b>
1	Profitability ratio	2.5
2	Gearing ratio	2.5
3	Liquidity ratio	2.5
4	Asset/Capital ratio	2.5
	<b>Total score</b>	<b>10</b>

***APPENDIX: OCoB STAFF AND DEPENDANTS' LIST***

<b>Category</b>	<b>M</b>	<b>M+1</b>	<b>M+2</b>	<b>M+3</b>	<b>M+4</b>	<b>M+5</b>	<b>M+6</b>	<b>M+7</b>	
<b>COB1</b>			<b>1</b>				<b>1</b>		
<b>COB2</b>									
<b>COB3</b>				<b>1</b>	<b>1</b>				
<b>COB4</b>	<b>1</b>			<b>3</b>	<b>2</b>	<b>1</b>	<b>1</b>		
<b>COB5</b>				<b>2</b>	<b>1</b>	<b>1</b>			
<b>COB6-10</b>	<b>9</b>	<b>14</b>	<b>15</b>	<b>22</b>	<b>25</b>	<b>11</b>	<b>3</b>	<b>2</b>	
<b>Total</b>	<b>10</b>	<b>14</b>	<b>16</b>	<b>28</b>	<b>29</b>	<b>13</b>	<b>5</b>	<b>2</b>	<b>117</b>